

STEERING SYSTEMS POSITION STATEMENT

FCA US LLC POSITION

December 1, 2025

STEERING SYSTEM INSPECTION AFTER A COLLISION

STEERING COLUMN

If the vehicle is involved in a collision where the airbag has been deployed or the steering wheel is visibly deformed, then steering column replacement is required. Internal component damage from such an event may not be visible; however, steering column replacement is required.

STEERING RACK/GEAR

If the vehicle is involved in a collision and visible damage or deformation is identified on the steering rack/gear, the repair facility must check for the conditions listed below before returning the vehicle to the customer. If one or more conditions from the list below are confirmed to be present, follow the Steering System Diagnosis & Testing instruction in FCA's published Service Information to correct the condition.

Note: Correction of the conditions below may not require rack/gear replacement:

- Steering wheel is off center
- Vehicle pulls left or right
- Perceived column/steering wheel free play
- Steering wheel has fore and aft looseness
- Perceived dash, vehicle, steering wheel vibration by driver
- Difficult steering in either or both directions
- Steering catches/sticks
- Steering wheel does not return to center position
- Excessive road feedback
- ▶ Noise or vibration such as a rattle, excessive clunk, popping, squeaking/rubbing, scrubbing/knocking

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GENUINE MOPAR PARTS

FCA US LLC vehicles and authentic Mopar Parts are designed and manufactured to meet production engineered specifications, while maximizing the safety of all occupants in a collision. If a collision repair is necessary, all repairs should be performed by a certified trained technician and follow vehicle-specific repair procedures available at TechAuthority.com using only genuine Mopar parts. Failure to follow proper procedures or deviation from Original Equipment parts could result in compromising performance of impact safety systems. Only authentic Mopar Parts are designed and built to provide optimum fit, function, safety and structural integrity as well as being engineered, manufactured and tested to the FCA US LLC internal

and government-mandated standards and are the only parts equivalent to the originally installed parts. These parts are carefully designed to act as a safety system and are rigorously impact tested to ensure optimal performance.

USE OF AFTERMARKET PARTS

FCA US LLC does not approve of the use of aftermarket, third-party replacement parts, recycled, salvaged, aftermarket or reconditioned parts. Aftermarket parts are not subject to the same requirements of entire vehicle operation or function and may not be manufactured to the same standards or design. This could compromise the overall safety of the vehicle should a future collision occur. Aftermarket parts may not be built to FCA US LLC's exact design and can therefore affect the performance of important structural and safety features of the vehicle.

FCA US LLC vehicle lease agreements specify that ONLY genuine Mopar replacement parts be utilized for collision repairs to the vehicle.

SUPPORT

- ► FCA Dealers: Service Library
- Independent Collision Repairers: <u>Stellantis Independent Operator Portal</u>
- ▶ Complete Mopar Parts & Accessories Limited Warranty Statement: Complete Mopar Warranty Statement

For more information, log on to: www.MoparRepairConnection.com









